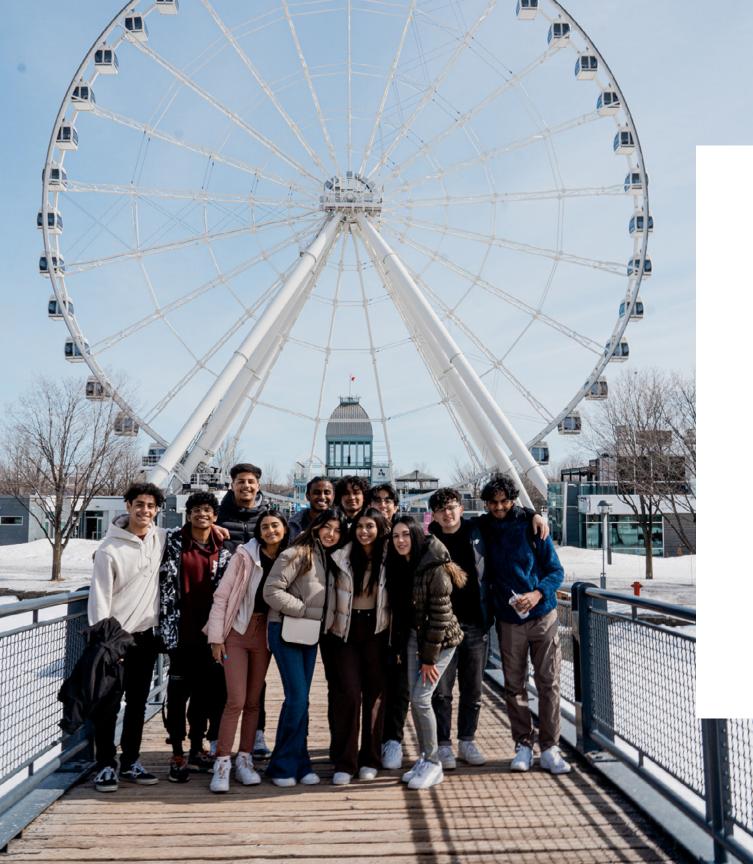


# EREAKAWAY TGURS





# BREAKAWAY FROM ORDINARY

Paving the way since 1984, Breakaway Tours is the leading expert in student travel. Join us on the ultimate road trip, and explore Montréal!.

We take you and your friends on an unforgettable winter weekend getaway like no other. Whether you're looking to hit the slopes or explore a new city, Breakaway Tours has got you covered. We organize amazing daytime activities and legendary night events. Meet hundreds of students from all over the GTA. You bring the good vibes and we'll handle the rest!

CHECK OUT THE FULL EXPERIENCE AT BREAKAWAYTOURS.COM

Breakaway Tours is a private company operating independently from academic institutions.

This is not a school or board sanctioned trip.

# THE ULTIMATE ROAD TRIP

EXPLORE A NEW CITY
TRAVEL WITH FRIENDS
OUTDOOR ADVENTURES
EPIC NIGHT EVENTS

"Breakaway Tours is such a great trip! It was a great experience with excellent service and tons of fun excursions. Everyone is very nice and it was great meeting new ppl! 5/5"

Emmelie M.

"Breakaway Tours gives an opportunity to explore the city, participate in fun activities, and most importantly form memories with friends. It's a good time from the moment you step on the bus; there's never a dull moment! They ensure a safe environment without forcing an itinerary, allowing everyone to do what they enjoy. There is no one type of person who goes on these trips, there is truly something for everyone. They gave an experience we'll never forget!"

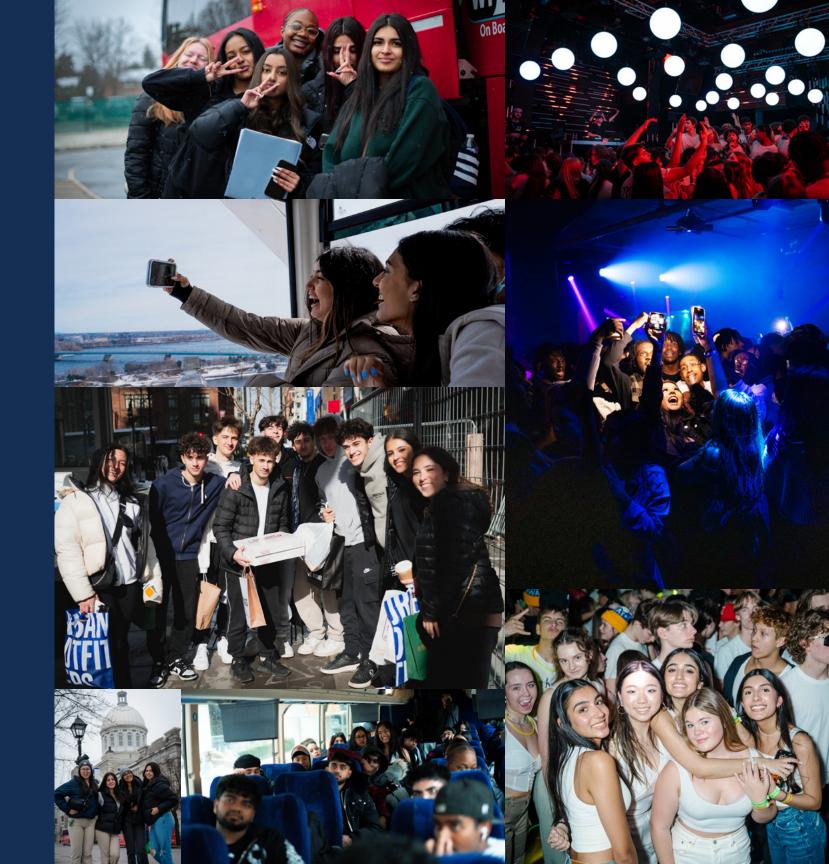
— Brian

"This was no question one of the most amazing experiences I've had in my entire life. All the staff were so friendly and extra helpful.

They were always there to hype everyone up and always had activities going on that were inclusive to everyone. I highly suggest signing up for the experience of a lifetime!!"

Danielle M.For more reviews, check out:

bit.ly/2NoIEhJ





# BREAKAWAY EXPERIENCE

WHAT YOU CAN EXPECT DURING YOUR TRIP:

City Adventures, Skiing, Tasty Eats,

Exclusive Events, Amazing DJs, Plus A Few Surprises!

#### MONTRÉAL

As soon as you arrive in MTL you can feel the electric energy buzzing through the city!

Known for it's distinctive European style, diverse culture, world-renowned food and legendary nightlife, this metropolitan is an explorer's dream! We'll show you where to find the best shopping, hottest attractions and, of course, the best bagels, smoked meats and poutine you can find.





Ready for the most epic road trip of your life? See how to book your trip here or follow the steps below:

- 1. Visit www.breakawaytours.com
- 2. Click the "Book Now" button, located on the screen's top right corner
- 3. In the left-most box, select "Canada" from the drop-down and then select your school
- 4. Review "Trip Information" & click the "Join Trip" button



CLICK





- 5. Enter Traveller's information agree to "Terms & Conditions"
- 6. Complete the initial deposit
- 7. Check the box entitled "Automatic Payments" if you wish to continue with autopay

Card information used for initial deposit will be used for monthly automatic payments. Contact info@breakawaytours.com if you wish to swtich to manual payments

An initial deposit is required to secure your spot.

A confirmation receipt will be sent after payment and will list your Customer ID. This Customer ID is your unique account number, used for logging into your account, so please note this for future reference.

Please contact our Help Desk if you have any questions or concerns at info@breakawaytours.com





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6 | BREAKAWAY TOURS

BREAKAWAY TOURS | 7



#### **BREAKAWAY TOURS LEADERS**

Our Breakaway Tours leaders come from all across North America and include teachers, travel professionals, counselors, university students, and more. Our leader's purpose is to create safe and fun travel experiences for our travellers. Their role is focused around facilitating & supporting all of our on-site programming throughout the travel experience & setting/maintaining boundaries for our travellers. All Breakaway Tours leaders receive comprehensive training as well as background checks prior to joining our team to ensure the safety of our travellers.

#### **HIRING PROCESS**



#### **CODE OF CONDUCT**

Safety is our #1 priority for our travellers.

The Breakaway Tours Code of Conduct, is a set of principles to ensure safety and encourage proper conduct for our travellers during their trip. The Breakaway Tours Code of Conduct can be viewed at breakawaytours.com/forms and must be signed by both student and parent/guardian prior to departure.

#### TRAVEL WITH CONFIDENCE

When it comes to our trips, we want you to travel worry-free. That's why, for over 30 years, we've been committed to the safety of our groups. Based on our years of experience, we have developed policies and guidelines to ensure that students are safe and secure throughout their trip. Creating peace of mind for our travellers.

#### PARTNERS AND ACCREDITATIONS











#### **PARTNER TESTIMONIALS**

"From the initial booking, right through to on-site operations; Breakaway Tours is thorough and conscientious. Breakaway Tours contracts transportation services from Coach Canada for thousands of clients each year. We consider the Breakaway team to be among the best student and youth tour operators we have had the pleasure of working with, and look forward to many more successful years working together."

COACH CANADA | Susan Adlam, VP, Sales & Marketing



# EXPECTATIONS FOR BREAKAWAY TOURS, TRAVELLERS, AND PARENTS

Safety is Breakaway Tours' #1 priority.

## EXPECTATIONS OF A TRAVELLER ON A TRIP:

- Act like an adult & treat others with respect
- Be responsible for your own actions
- If you're the age of majority, you must drink responsibly
- Be respectful of other guests, especially during quiet hours
- Check-in at the Breakaway Tours throughout the trip
- Bring any emergency directly to Breakaway Tours leaders who are always ready to provide assistance
- If you can be smart and safe back home on a Friday night then you will have a safe and fun experience on Breakaway Tours

#### **EXPECTATIONS OF PARENTS:**

- Sit down with your son or daughter & read the Breakaway Tours Code of Conduct
- Set proper expectations of behaviour while away from home
- Have a conversation about decisions your child may be faced with while travelling

Breakaway leaders will be available during designated hours to assist travellers and answer questions. Please review and what Breakaway leaders Do Vs. Don't Do.

#### **BREAKAWAY LEADERS DO:**

- Make themselves available at the Info Desk between 9am-1am
- Roam the hotel during designated hours and make themselves available at all Breakaway Tours activities, excursions, & events
- Manage all medical emergencies including accompanying traveller to clinic and contacting parents
- Ensure a leader can be reached via the front desk throughout the night in case of emergency
- Perform extensive briefing upon arrival to review the Breakaway Tours Code of Conduct to ensure a safe and fun trip
- Call parents when there is a major infraction to the Breakaway Tours Code of Conduct
- Remove travellers that pose a threat to themselves or others

#### **BREAKAWAY LEADERS DO NOT:**

- X Know the exact location of every traveller at all times
- X Enter rooms of travellers, unless in case of emergency
- See all actions of travellers and are not present at all times to help curb behaviour or language
- X Smell drinks for alcohol
- ★ Guarantee that travellers will not have access to alcohol from shops or other means



#### **NON-REFUNDABLE DEPOSIT**

You can book now with an affordable deposit of \$75. The non-refundable deposit is due before the deadline set by your organizers. It is paid online at the time of booking. Your deposit will secure your spot on the trip. If you purchase the additional travel insurance, the cost will be added to your deposit at the time of booking.

#### **EASY MONTHLY PAYMENTS**

We've put together an easy monthly payment plan to help you pay for your trip, starting with a deposit to hold your spot, then low monthly payments leading up to your final balance date.

Each month, your payment will be due on the last day of each month.

The final balance date is the same for every traveller based on the destination you are travelling to. It will be scheduled for approximately 60 days before the trip date.

Please remember that to keep an active spot on the trip, you will need to keep up with your monthly payments.

#### **CANCELLATION POLICY**

We offer all of our travellers the option during the booking process to add Premium Protection with Cancel For Any Reason coverage. If you need to cancel your trip, please contact us via email at info@breakawaytours.com to confirm your cancellation.

Please note: this insurance can only be added up to 72 hours after registering and paying the initial deposit for the trip, as per Manulife's policy

#### TRIP INCLUDES\*\*

#### Base Price

- Round trip deluxe coach transportation
- · Hotel accommodations
- Daily schedule of events & activities
- Hotel security
- · On-site Breakaway leaders

#### TRIP DOES NOT INCLUDE

- · Personal spending money
- · Optional activities
- · Hotel damage deposit
- Travel Insurance
- · Meals, snacks & drinks

Note - Breakaway Tours reserves the right to alter the program dates, travel itineraries and other program details that it deems is in the best interests of the program.

10 | BREAKAWAY TOURS BREAKAWAY TOURS | 12

<sup>\*</sup>Please ensure to review your policy for insurable reasons to cancel, as circumstances such as "change of heart" are not covered.
\*\*Trip inclusions may vary for each trip. Full trip inclusions will be provided when you enter your Trip Code online.

## FAQ'S

#### HOW DOES BREAKAWAY TOURS ENSURE STUDENT SAFETY?

Your safety is our highest priority. On destination,
Trip leaders will oversee all
Breakaway Tours designated activities and events, while still enabling you to have a great and memorable time.
All of our Breakaway leader receive comprehensive training.

We also offer a 24/7 emergency support number for parents and guardians. While Breakaway leaders will be availble during designated hours, they do not oversee each traveller at all times. It is important to act safe and responsible when travelling.

# WHO ARE THE BREAKAWAY TOURS LEADERS?

Our leaders come from a wide and eclectic background that includes high school teachers, counselors, travel professionals and sports and entertainment professionals. Trip leaders are there for support and guidance if needed.

## DO I GET TO CHOOSE MY ROOMMATES?

Students choose their roommates! Breakaway Tours will request your preliminary rooming either by working with your Group Rep/Travel Specialist or by contacting you directly. Once final payments are made, Breakaway Tours will finalize rooming and your roommates will be listed in your online customer portal.

Upon sign-up, all travellers are billed at the maximum occupancy rate. It is the student's responsibility to fill their room to maximum occupancy to ensure the lowest cost. If there are fewer travellers in the room, there will be an occupancy fee assessed to all roommates (essentially fewer people splitting the cost of the room).

If a roommate cancels, the remaining students are responsible for filling the room or paying the increased price due to occupancy changes.

\*Breakaway Beach does not randomly room travelers. If a traveller does not have any roommates, they will be assigned to a single-occupancy room and will thus incur the total cost of the room.

## WHAT WILL THE TRAVEL DAY BE LIKE?

On the day of departure, you'll come to the bus departure meeting point, where you'll meet your Breakaway leader. They will make sure everyone is on the bus, and communicate with the bus driver on when to depart. Breakaway leaders will also help with the check-in process upon arrival. Once at the hotel, you will be given a briefing speech to go over expectations of behavior, and a rundown of the program itinerary.

This is your chance to ask questions, review safety procedures, and get familiar with your hotel. Once that is wrapped up you're free to explore!

## WHAT IS THE AGE OF MAJORITY?

The age of majority in the destinations we travel to is 18, as all our trips take place in Quebec. This being said, as our Travelers are almost all under the age of 18, there is zero tolerance for underage consumption of alcohol on our trips. Please note that the age of majority for marijuana possession and consumption is 21 in Quebec and we have a zero-tolerance for consumption of illicit substances or underage consumption on our trips.

## ON-SITE MEDICAL PROCEDURE

In the event that there is a medical emergency in the destination, one of our Team Member will be with the Traveller as soon as possible, until the situation has stabilized and the Traveller returns to the hotel.

Below you will find the standards and steps that our Team will follow to make sure we are doing whatever we can to handle the situation properly

- Get immediate medical attention for the Traveller
- 2. Contact Parent/Guardian and notify of the situation
- 3. Contact Breakaway Tours' Head Office and notify them of the situation
- Communicate any updated information from Doctor to Parent or Guardian (ongoing)
- If necessary, help make travel arrangements for the Parent/Guardian to the destination
- Once stabilized, find suitable transportation back to the hotel
- Continue checking on Traveler throughout the week and help them whenever needed
- 8. Should it be applicable, start an insurance claim with Manulife.

## EXISTING MEDICAL CONDITIONS

We have extensive experience in traveling with students who have existing medical conditions such as Diabetes and extreme allergies. No one should miss out on the trip of a lifetime.

- 10% of travellers have an allergy
- 5% of travellers have asthma
- 1% of travellers have a severe medical condition
- We have experience traveling students in wheelchairs

In the event that a traveler needs handicap accessibility, we kindly ask that the traveller and parents advise us upon booking so that we can be sure that the bus and hotel are as accommodating as possible.

We want to make sure this trip is possible for all potential travellers. We think it is important for everyone to have the chance to experience a trip of a lifetime.

We will do everything we can to make that happen!

# WHAT IF I HAVE FOOD ALLERGIES OR SPECIAL MEAL REQUIREMENTS?

SIn your online profile, there will be a medical condition section where you should list all allergies or dietary requirements. While it is your responsibility to be aware of your condition and act accordingly, our trip leaders will be on hand to offer assistance as needed.

If a traveller has an existing medical condition that our team should be aware of, please contact our office prior to travel. While it is your responsibility to be aware of your condition and act accordingly, our trip leaders will be on hand to make necessary measures ahead of time and assist on-site as needed.

### WHAT DOCUMENTS DO I

We require all travellers to present a Photo ID to board the bus. This must be a valid photo ID with a full name and picture. This can be a Drivers License, Health Card, High School ID. etc. We strongly recommend that travelers DO NOT take their passports with them to their destination unless they do not have any other form of Photo ID. You will also need to print your Breakaway Tours Code of Conduct. This document must be signed by the traveller, as well as signed by a parent/ guardian if you are under 18 at the time of travel. This form is the expectation of how we expect our travellers to conduct themselves while on our trips. You will hand this form to your Bus Captain as you board your bus. If you do not have it, we will not allow you to board.

View more FAQs at breakawaytours.com/faqs

# CONTACT US: INFO@BREAKAWAYTOURS.COM



@breakaway.tours



@ break away tours



/breakawaytours